

**RESOLUTION NO: 2011-05**

**A RESOLUTION OF THE CEDAR KEY WATER AND SEWER DISTRICT; ADDING LIMITATIONS TO CUSTOMER REQUESTS FOR MODIFICATIONS OF BILLS; AND PROVIDING AN EFFECTIVE DATE.**

**WHEREAS**, the Cedar Key Water and Sewer District owns and operates a water and wastewater system as part of a combined and integrated water and wastewater system; and

**WHEREAS**, the District provides potable water and wastewater treatment services to customers within its geographical boundaries as established by the Legislature of the state of Florida; and,

**WHEREAS**, in order for the District to provide high-quality water and wastewater services, it is necessary that fees be charged for such services that are sufficient to meet all of the obligations of the District; and

**WHEREAS**, the District has an obligation to insure that sufficient revenues are generated to cover all existing and anticipated expenditures for the water and wastewater system; and

**WHEREAS**, the District finds it necessary to add limitations applicable to customer request for modifications of bills.

**NOW THEREFORE BE IT RESOLVED BY THE BOARD OF COMMISSIONERS OF THE CEDAR KEY WATER AND SEWER DISTRICT:**

**Section 1.** Section 5.08 of the codified District Resolutions is amended to read as follows:

**5.08 Billing Issues**

- A. Any person who disputes the amount of a bill, or for any other reason seeks a modification of a bill, may ask the Administrative Secretary to place the matter on the agenda on the next general meeting of the Board. After hearing the matter, the Board may make any corrections or modifications to a bill as the Board deems appropriate. This shall be the sole method for making corrections or modifications to a bill. ~~A waiver of any billed amount may be granted only once per any 3-year period to any given customer.~~

B. The following limitations shall apply to such requests:

1. The requested amount of credit shall be not less than \$5.00.
2. Relief may be granted for a maximum of 31 days of service. The customer may choose the 31-day period for which the credit is provided.
3. A credit may be granted only once per any 3-year period to any given customer.

**Section 2. Amendment and Codification.** In Section 1 above, language underlined shall be added; language struck through shall be deleted. The changes in Section 1 above shall be incorporated into the District's codified resolutions.

**Section 3. Effective Date.** This Resolution shall take effect upon final adoption.

Passed by a vote of 5 to 0 on the 8<sup>th</sup> day of August, 2011.

CEDAR KEY WATER  
AND SEWER DISTRICT

BY: *Dottie Haldeman*  
Dottie Haldeman, Chairperson

ATTEST:

*Ann Richburg*  
Ann Richburg, Secretary

(SEAL)