



Hurricane Preparedness Guide

**What You Need To Know About Your
Water and Sewer Service Before, During,
And After A Hurricane**

GENERAL INFORMATION

- As a Hurricane approaches, your Cedar Key Water and Sewer District will strive to maintain water and sewer service as long and to as many areas of town as possible.
- **IF A MANDATORY EVACUATION IS ORDERED, THE DISTRICT WILL DISCONTINUE ALL WATER AND SEWER SERVICES.**
- Neither the water nor sewer system can operate if there is a widespread power outage.
- If a powerful storm approaches, it will be necessary to discontinue water service in order to ensure that the elevated water tower remains full and thus better able to survive the storm undamaged.
- Once discontinued, water and sewer services cannot be restored until utility workers are allowed back on the island. A full inspection of the entire water and sewer system will then be conducted and needed repairs will be made. The inspection process itself may take 1 to 2 days, and many more days may be required to make repairs. **PLEASE PLAN ACCORDINGLY.**
- Even in the absence of a mandatory evacuation order, different areas of the water and/or sewer system may have to be shut down due to localized flooding or damage.

SIGN UP FOR ALERTS FROM THE LEVY COUNTY EMERGENCY NOTIFICATION SYSTEM

The District will use this system to provide emergency notices to District customers. These notices can be very important, such as Boil Water Notices. You may choose to receive these notices in one or more ways, including text message, email, and/or phone call. You will also receive important emergency notices from Levy County.

To sign up:

Go to: www.levydisaster.com and click on:
***SIGN UP FOR THE ALERT LEVY EMERGENCY
NOTIFICATION SYSTEM***

Or Call: Levy County Emergency Management, 352-486-
5213 Monday Through Friday, 8:00am – 4:00pm

WATER SERVICE

BEFORE YOU EVACUATE FOR A HURRICANE, YOU MUST SHUT OFF WATER SERVICE TO YOUR HOME, AS WELL AS WATER SERVICE TO YOUR BOAT DOCK AND IRRIGATION SYSTEM. THESE MEASURES WILL POTENTIALLY SAVE YOU A LOT MONEY AND WILL ALLOW THE DISTRICT TO RESORE WATER SERVICE TO YOU AND YOUR NEIGHBORS IN A TIMELIER MANNER.

- Please minimize water use during and after the storm. This will reduce demand on the drinking-water system, which will help if there is damage to the system. It will also reduce the volume of wastewater entering District pumping stations and wastewater pipes, both of which will likely be overworked during flooding. If you have questions on how to shut off water service, please call the District 352-543-5285.
- If needed, the District will announce boil water notices through all available media outlets, and provide instructions for safe water procedures, which may include:
 - Using bottled water, or other source of potable water provided by the District; or
 - Boiling your water at a rolling boil for one minute before using; or
 - Disinfecting water by adding eight drops (1/8 teaspoon) of plain, unscented household bleach per gallon of water and letting it stand for 30 minutes. If the water remains cloudy after 30 minutes, repeat the procedure.
- If needed, the District will open public water stations and announce locations through media outlets, including the District's website at www.ckwater.org and on social media.
- If you see a broken pipe with running water, avoid contact with the water and report it to the District at 352-543-5285.
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- You are responsible for damage to the pipe running from the water meter to the house or business, and for all pipes and fixtures within the house or business. The District is responsible for the main water line and the water meter and all damaged pipes from the water meter out to the main line.

SEWER SERVICE

IF YOUR HOME OR BUSINESS HAS AN INDIVIDUAL PUMPING UNIT (IPU), THE IPU WILL NOT OPERATE WHILE YOUR POWER IS OUT.

IF YOU ARE UNSURE WHICH TYPE OF SEWER SYSTEM YOU HAVE, PLEASE CALL THE DISTRICT AT [352-543-5285](tel:352-543-5285) SO WE MAY HELP YOU IDENTIFY THE TYPE OF SERVICE.

- Use of toilets while the sewer system is shut down, either in the immediate neighborhood or system-wide, will likely result in unsanitary sewer backups in your own and/or your neighbors' homes.
- If you see a broken pipe with running sewage, avoid contact and report it to the District at [352-543-5285](tel:352-543-5285).
- If you have an IPU, you should not use your toilets while the IPU is without power. It is likely unsanitary sewer will back up into your home if you do so. When the power comes back on, you will hear alarms and see a flashing light. When these alarms begin you should wait a few minutes to let the pump remove the collected waste. Once the pump gets caught up, the alarms will end. Avoid calling the District about the alarms until you have allowed the above to take place.
- You are responsible for damage to the sewer pipe running from the boundary of your property to the house or business, and for all pipes and fixtures within the house or business. The District is responsible for the main sewer line, and all sewer pipes from the boundary of your property out to the main line.

**PLEASE CALL OR VISIT OUR OFFICE WITH ANY
QUESTIONS YOU MAY HAVE**

**352-543-5285
510 3RD STREET**

**MONDAY-FRIDAY
8:00AM – NOON
1:00PM – 5:00PM**